

Tireebroadband.com Email - Data Transfer Policy

Last updated: 18 May 2026

This policy explains what happens to your email and account data when responsibility for tireebroadband.com email accounts moves from CIT (Tiree Broadband) to Isle Develop CIC. Read it alongside our Terms of Service and Privacy Policy.

1. Why this transfer is happening

CIT (Community Information Technology Ltd, trading as Tiree Broadband) has provided broadband and email to people in Tiree for around 21 years. Full-fibre broadband is now arriving in Tiree, and CIT is closing down.

CIT's email service would have closed at the same time. To allow people who want to keep their @tireebroadband.com address to do so, CIT has arranged for Isle Develop CIC to take over the email hosting service.

2. Who's involved

Existing data controller: Community Information Technology Ltd (CIT), trading as Tiree Broadband. A wholly owned subsidiary of the Tiree Community Development Trust.

Receiving data controller: Isle Develop CIC (company number SC667689) Coll View, Caolis, Isle of Tiree, PA77 6TS Contact: email@isledevelop.com

After the transfer, Isle Develop CIC becomes the sole data controller for your email account.

3. What's being transferred

For each subscriber who signs up to continue the service, we'll transfer from CIT to Isle Develop:

- Your account credentials (username and any stored authentication data)
- The full contents of your mailbox - inbox, sent items, drafts, deleted items, and any folders you've created
- Contacts and address books, if held on the server
- Calendar data, if held on the server
- Account settings, including signatures, forwarding rules, vacation responders and aliases

- Email forwarding addresses linked to your account

If any of the above doesn't exist for your account, only what does exist will be transferred.

If you do not subscribe by 10 June 2026, no data will be transferred. Your account and its contents will be deleted when CIT decommissions its systems shortly after 12 June 2026.

4. Legal basis for the transfer

The transfer happens with your **consent**, given when you sign up to the new service and agree to this policy.

Until you sign up, your data remains with CIT and is governed by CIT's existing terms and privacy notice.

5. Timeline

Date	What happens
Now to 10 June 2026	Subscribe at isledevelop.com/email-signup
10 June 2026	Sign-up deadline
10 to 12 June 2026	Accounts migrated to Isle Develop's hosting
12 June 2026	CIT email service ends. Subscribed accounts continue under Isle Develop. Non-subscribed accounts stop receiving mail
Shortly after 12 June 2026	CIT decommissions its systems; non-subscribed account data is deleted

We'll email you to confirm when your account has been fully migrated.

6. How the transfer works

- Data moves directly between the two hosting providers, over encrypted connections (TLS/SSL)
- Migrations are scheduled to minimise disruption - you should see less than an hour of downtime, often much less
- Your password may need to be reset as part of migration; we'll send you instructions
- Your @tireebroadband.com address stays the same throughout
- An audit log of the migration is kept for our records

7. Where your data ends up

After the transfer, your data is hosted in the UK by Stablepoint, our hosting partner. Twice-daily backups are also held in the UK.

Full details of how Isle Develop handles your data going forward are in our [Privacy Policy](#).

8. Security during the transfer

- All transfers use encrypted connections
- Access to migration tools is limited to named Isle Develop staff
- We keep an audit log of the migration
- If anything goes wrong that affects your data, we'll let you know

9. If you don't subscribe

If you choose not to subscribe by 10 June 2026:

- Your data will not be transferred to Isle Develop
- The email service ends on 12 June 2026
- Mail sent to your @tireebroadband.com address after that will not be delivered
- CIT will decommission its systems shortly afterwards, and your stored email will be deleted as part of that process

If you'd like to download your existing email before the cut-off, contact CIT directly for guidance on how to do this.

10. Your rights during and after the transfer

You have all the standard UK GDPR rights both before and after the transfer:

- Access to your data
- Correction of inaccurate data
- Deletion (subject to legal limits)
- Restriction and objection to processing
- Data portability
- Withdrawal of consent

Before the transfer takes place, address rights requests to CIT. After the transfer, address them to Isle Develop at email@isledevelop.com.

11. Complaints

If you're unhappy with how the transfer is handled, please contact us first at email@isledevelop.com. You also have the right to complain to the Information Commissioner's Office at ico.org.uk or on 0303 123 1113.

12. Contact

Any questions about the transfer: email@isledevelop.com.